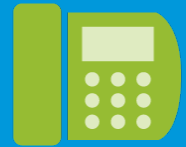


# Practice Cloud Voice<sup>SM</sup>: Feature Overview



Practice Cloud Voice<sup>SM</sup> from Dental Allies is an enterprise-grade VoIP phone system. Delivered from the cloud, it keeps pace with your practice or group. Practice Cloud Voice<sup>SM</sup> offers over 50 powerful features.

## Feature Details

- RingScope**      PC and Mac-based call control and monitoring
- At a glance, know who's on the phone
  - Call other employees by double clicking their tile within RingScope
  - Call anyone by dragging a phone number to the dial pad icon
  - Call any Outlook contact by right-clicking
  - Be alerted of incoming calls through a screen pop
  - Accept or reject an incoming call through the screen pop

RingScope also integrates with Microsoft Outlook to provide RingScope's suite of features via the familiar Outlook interface

- Auto Attendant**      Auto Attendant greets callers and directs them to the right person, department or information 24 hours/day
- Multiple menus for day and night
  - Automated menu scheduling
  - Built in voicemail
  - Dial by name
  - Dial by extension
  - Ring multiple phones
  - Call queuing
  - Named ring groups
  - Bulletins for outbound information
  - Business continuity
  - Simple management via web portal

Learn more today. Contact Dental Allies at:



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