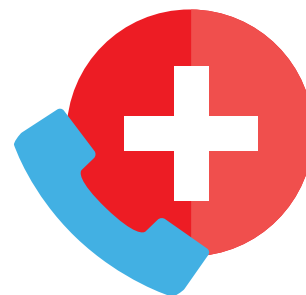


DENTAL ALLIES VOICE SOLUTIONS FOR HEALTHCARE



Practice Cloud VoiceSM cloud PBX by Dental Allies delivers essential voice services that comply with HIPAA requirements and provide high reliability and security, while helping to reduce telecom costs. Our voice solutions help to improve your responsiveness to patient calls, and staff productivity with a rich feature set that is easy to provision and manage.



*Security controls that
comply with HIPAA and
HITECH Regulations*



*Reliability and support
with a 99.999% uptime
guarantee*



*Admin tools to
streamline IT
management and
security*



*Significant savings
compared to on-
premises PBX*

Healthcare organizations are under intense pressure to reduce infrastructure costs without compromising security or reliability. They need to provide state-of-the-art communications tools for staff and patients that maximize responsiveness and productivity. Our voice services include Practice Cloud VoiceSM, conferencing calling, internet faxing and toll-free numbers to answer these needs.

Practice Cloud VoiceSM is a complete business communications system and service. With over 40 features, it delivers enterprise-grade capabilities. This powerful cloud-based phone system uses your existing data connection and wiring. Best of all, onsite phone system hardware is not required.

HIPAA SUPPORT AND ADVANCED SECURITY



HIPAA support for covered entities.

- Dental Allies, Inc. will execute a Business Associate Agreement with Covered Entities as required by HIPAA.
- We are a trusted provider to thousands of healthcare clients.



Security and privacy controls that comply with HIPAA requirements

- Our policies, procedures, technologies and services (HIPAA AUP) have been audited by an independent party for compliance with HIPAA's privacy and security requirements.



Expert security team and systems for 24x7x365 security

- SOC 2 compliance company-wide—includes auditing of product security, network security, infrastructure security and privacy protection.
- Dedicated, full-time security staff certified in information security.
- Covers relevant aspects of security, including log and event monitoring, incident response, managing intrusion prevention systems (both host and network), perimeter defense, service and architecture testing, and source code reviews.

ENTERPRISE-GRADE RELIABILITY



Reliability and support you can count on

- With Dental Allies' 99.999% uptime guarantee, you can access your cloud services when needed, staying connected and productive.
- Practice Cloud VoiceSM is hosted in top-tier datacenters with high-availability hardware and network components as well as multiple tier 1 Internet providers
- Receive 24/7 phone and chat support any time you need expert help.



Business continuity to protect you from the unexpected

- Cloud service reliability is independent of local conditions and business disruptions.
- Incoming calls are answered by auto-attendant and routed voicemail even if local network and power are out.
- Calls can be routed to mobile phones to prevent service interruption during a power outage.
- Messages can be retrieved and responded to using softphone mobile app.

IMPROVE RESPONSIVENESS AND STAFF PRODUCTIVITY



Find Me/Follow Me

Rings an office phone and a mobile phone at the same time, helping to ensure that urgent calls are never missed.



CallScope

Allows receptionists to see who is on the phone at any given time and then transfer callers to available staff. It also allows staff to see information about incoming callers.



Softphone mobile app

Allows users to place calls from their mobile phones as if they were in the office.

**Automated Attendant**

Answers calls and directs callers to the right person or department just like large enterprise phone solutions. Includes dial-by-name and dial-by-extension directories as well as the ability to direct calls to specific groups.

**Business-class features**

Integrated voicemail, toll-free numbers, customized hold music, and location independent operation.

REDUCED COST AND ADMINISTRATION

**Cost-saving features**

Includes unlimited long distance, free support and free phones for every line of service purchased, which can reduce telecom spend by over 50%.

**Easy web-based administration**

Enables management of all aspects of the phone system from a web-based portal. Firms can view current and past invoices, make changes to phones, create voicemail groups, upload hold music, create paging groups, view call history and much more.